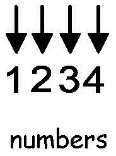


**Duty of Candour Report 2019 - 2020**



Number of serious unintended or unexpected events or incidents which triggered the Duty of Candour: 0

**Shape, icon

Description automatically generatedTraining**:

Our Managers have completed the NES E-learning Duty of Candour module.

A picture containing shape

Description automatically generatedWe are embedding Duty of Candour into our induction and staff learning.

We encourage a culture of open and honest communication when all learn from each other.

A picture containing text, clipart

Description automatically generatedWe encourage our staff to reflect when there is an untoward incident and write a reflective learning log to inform our future learning. We compile a monthly report of lessons learned and improvements made.

Text

Description automatically generatedOur policy:

