

Do you want to make sure people who have a learning disability are empowered?

We're looking for a new Service Quality Director!



About the Job



about

- You will run the company with the Managing Director.
- You will lead on checking the quality of support within Thera South West.



advocacy

- You will make sure that each person supported by Thera South West has a voice and a chance to say how they feel about the support they get from Thera South West. You will also help those who want to be members of the company.



details

- This is a paid job for someone with a lived experience of a learning disability. You will work flexibly over 3 days. Please contact us to discuss the pay for this job.



support

- You will have the support of an Executive Assistant to carry out your responsibilities.



travel

- The job requires travelling across the South West of England, sometimes independently, to meet people supported by Thera South West.



overnight

- The majority of people Thera South West supports live in Wiltshire, Devon and Dorset.
- Sometimes you will travel to other parts of the UK with some overnight stays.



responsibilities

What do Service Quality Directors do?

Check that people get good quality support

Ensure that people we support have lots of opportunities to say what they think about the support they get including being able to make complaints

Promote Company Membership and encourage staff, family carers and people we support to become Company Members

Advocate for the interests of people we support at Board level

Represent Thera's vision both within and outside Thera



skills

What are we looking for in the candidate?

Someone who...

- Has a **passion** for the role and **Thera's vision**
- Has **teamwork** and **leadership** skills
- Has good **listening** skills
- **Speaks their mind** in meetings
- Has the **confidence** to challenge
- Has a great **sense of humour**
- Has great **people** and **communication** skills
- Has the confidence to **travel**
- Has good **IT** skills
- Has **pride** in their **learning disability**
- Ensures that every **voice is heard**



apply

How to Apply

Please send your CV by email over to Jade Bygrave at:

Jade.Bygrave@thera.co.uk



call

You can ring Jade Bygrave to arrange a chat about the job and find out how to apply: **07850 214471**

**Applications must be in by
the 14 February**